

EPSON PRODUCT SUPPORT BULLETIN

Date:	2/23/2009	Originator:	esc
PSB #:	PSB.2009.06.003	Authorization:	Kps
Reference:	TE08-0647 Rev. A	Total Pages:	4
Product(s):	Epson P-6000 and P-7000 Multimedia Photo Viewers		
Subject:	New Firmware Release version 01.57.7431-0110-0200-0112		

This bulletin was created to inform you of a firmware update for the P-6000/P-7000 multimedia photo viewers. The updated firmware corrected the following issues as outlined below.

Description of Change:

The firmware has been updated to version **01.57.7431-0110-0200-0112**.

P-6000 / P-7000 Improvements:

The firmware provides the following improvements and/or fixes:

- 1) Fixes the "invalid display" issue that occurs when displaying 6 megapixel RAW images in "Show Processed date first" mode.
- 2) Fixes the Backup failure issue that may occur when backing up files from a Secure Digital (SD) Memory card.
- 3) Disables the Key beep setting when the Power switch is set to the "HOLD" position.
- 4) Improves page switching performance when viewing images in Thumbnail view.
- 5) Updates Connection/Disconnection status messages when using the AC adapter to connect the P-6000 / P-7000 to a PC system.
- 6) **Additional RAW file support.** The P-6000 / P-7000 support images in RAW format with the following digital SLR cameras. The additional supported cameras and extensions are listed in blue below:

Additional RAW file support is listed in blue below:

Manufacturer	Models
Canon	EOS 5D, 10D, Digital Rebel, Digital Rebel XT, Digital Rebel XTi, 20D, Digital Rebel Xsi, Digital Rebel XS , 30D, 40D,
Epson	R-D1, R-D1s
Nikon	D2X, D2Xs, D3, D60 , D70, D70s, D80, D50, D40, D40X, D200, D300, D700
Olympus	E-330, E-500
Pentax	*istD, *istDs, *istDL, *istDs2, *istDL2, K100D, K10D, K20D, K100D Super, K200D
Sony	DSLR-A100, DSLR-A200, DSLR-A300, DSLR-A350

P-6000/P-7000 Firmware Update Instructions:

Note: Before starting the firmware update process, confirm that there are no files on the memory card.

To download and install the new firmware file, you will need the following:

- Windows-based PC or Macintosh computer with Internet access
- Operating Systems: Windows 2000/XP Home/Pro/XP/XP Pro x64 Edition/Vista
- Operating Systems: Macintosh OS 10.2.8 to 10.5
- Memory card reader/writer
- 128MB or higher formatted Compact Flash or SD memory card (there must be no data on the card)
- P-6000/P-7000 battery installed (fully-charged battery recommended)
- AC adapter – must be plugged in to a wall socket and connected to the viewer before the firmware update can be performed

Firmware Update Procedure:

Download the file **epson12939.exe** for Windows users or **epson12940.dmg** for Mac users from the Epson website (www.epson.com). Follow the on-screen instructions to download and extract the file onto your computer.

To verify the current firmware version on your viewer:

- a) Power on the unit
- b) Select Settings from the Home screen and press OK.
- c) Select Device Information and use the 4 way ring to select the firmware version menu. Press OK.

If you see earlier versions; such as the following versions:

01.29.6838-0108-0200-0112

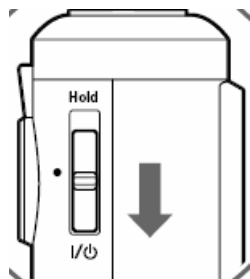
01.30.7099.0108-0200-0112

01.31.7104-0108-0200-0112

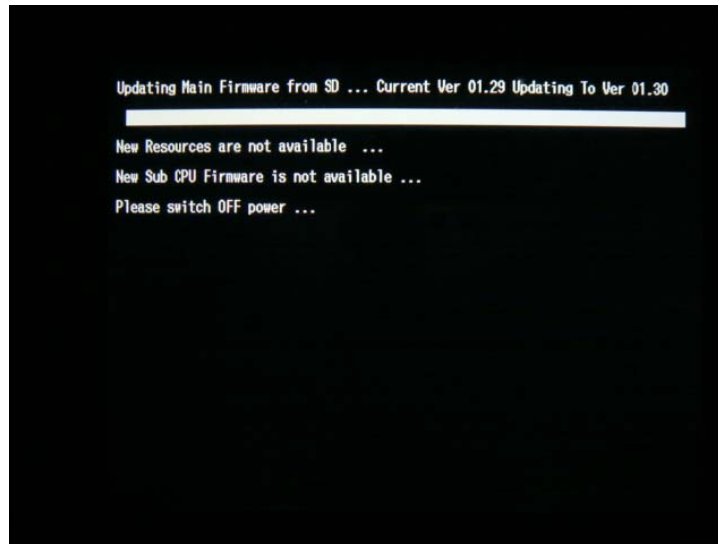
01.57.7431-0110-0107-0112 then proceed to the next section.

Steps:

1. Install a **blank** memory card into a memory card reader/writer and copy the "PSV5FIRM" folder (including all the files in the folder) to the root directory of the memory card.
2. Verify that the battery is installed in the P-6000 or P-7000 viewer.
3. Connect the AC adapter to the viewer, **but do not power it on.**
4. After the firmware file has been copied to the memory card, insert the CompactFlash or SD memory card into the viewer.
5. Press and hold down the "**OK**" and ★ keys while sliding the "**POWER**" switch as shown below.



When you see the firmware update screen (see reference image below), release the **OK** and **★** keys. **Note:** If you do not see this screen, power off the unit and start the firmware process again.



During the update process, the message screen will display the current firmware and updated firmware versions. Then the message “Updating Resources” will appear as noted in the above example.

Warning: Do not turn off the viewer or attempt to remove the battery or disconnect the AC adapter at any time during the firmware update process. Doing so may damage the mainboard and render the unit inoperable.

6. The firmware update takes approximately 4 minutes to complete the firmware update.
7. Power off the unit and remove the CompactFlash or SD memory card.
8. Power on the viewer and verify the new firmware version. It should display:

01.57.7431-0110-0200-0112

EPSON Product Support Bulletin

Date:	12/8/2008	Originator:	esc
PSB #:	PSB.2009.01.001	Authorization:	Kps
Reference:	TE08-0448 Rev. A	Total Pages:	3
Product(s):	Epson P-6000 and P-7000 Multimedia Photo Viewers		
Subject:	New Firmware Release version 01.30.7099-0108-0107-112		

This bulletin was created to inform you of a firmware update for the P-6000/P-7000 multimedia photo viewers. The updated firmware provides certain improvements as outlined below.

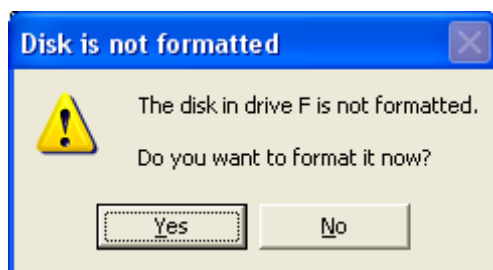
Description of Change:

The firmware has been updated to version **01.30.7099-0108-0107-112**.

Reason:

To provide the following fixes and/or improvements:

- Corrects error message "Cannot use this memory card because it is damaged or not formatted"



P-6000/P-7000 Firmware Update Instructions:

Note: Before starting the firmware update process, confirm that there are no files on the memory card.

To download and install the new firmware file, you will need the following:

- Windows-based PC or Macintosh computer with Internet access
- Operating Systems: Windows 2000/XP Home/Pro/XP/XP Pro x64 Edition/Vista
- Operating Systems: Macintosh OS 10.2.8 to 10.5.x
- Memory card reader/writer
- 128MB or higher formatted Compact Flash or SD memory card (there must be no data on the card)
- P-6000/P-7000 battery installed (fully-charged battery recommended)

- AC adapter – must be plugged in to a wall socket and connected to the viewer before the firmware update can be performed

Firmware Update Procedure:

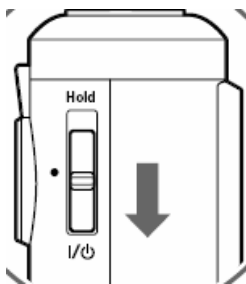
Download the file **epson12870.exe** for Windows users or **epson12871.dmg** for Mac users from the Epson website (www.epson.com). Follow the on-screen instructions to download and extract the file onto your computer.

To verify the current firmware version on your viewer, power on the unit, select Settings from the Home screen and press OK. Then select Device Information and use the 4 way ring to select the Firmware Version menu. Press OK.

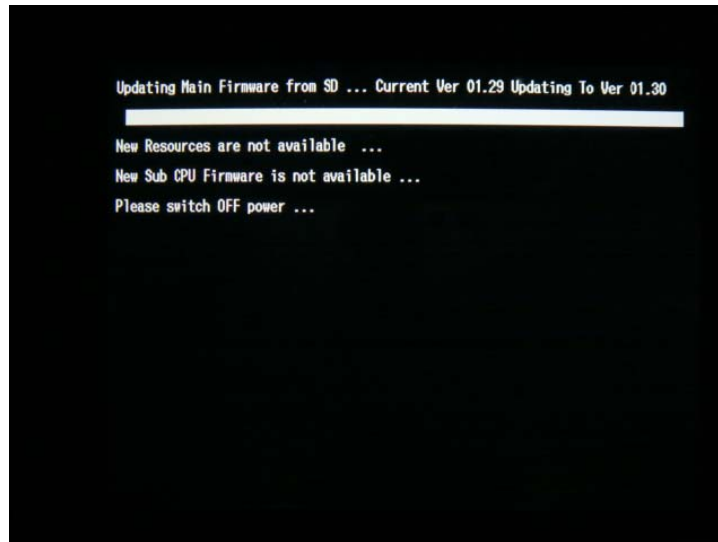
If you see an earlier version such as: **01.29.6838-0108-0107-0112** (P-6000) or **01.29.6838-0108-0107-0112** (P-7000) then proceed to the next section.

Steps:

1. Install a **blank** memory card into a memory card reader/writer and copy the “PSV5FIRM” folder (including all the files in the folder) to the root directory of the memory card.
2. Verify that the battery is installed in the P-6000 or P-7000 viewer.
3. Connect the AC adapter to the viewer, **but do not power it on.**
4. After the firmware file has been copied to the memory card, insert the CompactFlash or SD memory card into the viewer.
5. Press and hold down the “**OK**” and ★ keys while sliding the “**POWER**” switch as shown below.



When you see the firmware update screen (see reference image below), release the **OK** and ★ keys. **Note:** If you do not see this screen, power off the unit and start the firmware process again.



During the update process, the message screen will display the current firmware and updated firmware versions. Then the message “Updating Resources” will appear.

Important: Do not remove the battery or disconnect the AC adapter during the firmware update process.

6. The firmware update takes about 4 minutes to complete.
7. Power off the unit and remove the CompactFlash or SD memory card.
8. Power on the viewer and verify the new firmware version. It should say version **01.30.7099-0108-0107-112.**